CRUNCH VFP+ DTK Set-Up for iPads

DIGITAL GUEST REGISTER & TOUR

- 1. You should have or will receive your Digital Guest Register (DGR) link via email from VFP.
- 2. Your link format should look like this: https://crunch.vfpnext.com/signup?ClubID=XX&Account=XXXXXXX
- 3. **Open Safari** on your iPad.
- 4. Enter your custom link into the URL bar.
 - a. The link is case sensitive so, if you are typing the link, please capitalize the letters you see capitalized and press enter to access DGR link.
 - b. To **Copy/Paste** the link into the browser, tap and hold to highlight the entire link, tap Copy, then paste it into the browser address bar.
- 5. Click on the Share Icon to the right of the URL bar and select "Add to Favorites". DO NOT select "Add to Home Screen" Doing so will take away your ability to use the camera of your iPad to scan credit cards and take a picture of a new member during the Digital Enrollment process along with a few other known error messages.
- 6. **Adjust the settings in Safari** to allow the DGR to be easy to use and navigate. On the iPad(s), please do the following:
 - a. Tap Settings
 - b. Tap Safari
 - c. Turn **OFF Search Engine Suggestions**
 - d. Turn OFF Safari Suggestions
 - e. Turn OFF Preload Top Hit
 - f. Turn OFF Frequently Visited Sites

DIGITAL ENROLLMENT

- 1. **Adjust the settings in Safari** to allow the DE to be properly secure. On the iPad(s), please do the following:
 - a. Tap Settings
 - b. Tap Safari
 - c. Tap AutoFill
 - d. Turn OFF Use Contact Info
 - e. Turn OFF Names and Passwords
 - f. Turn OFF Credit Cards

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IF USING RESTRICTIONS: If you've put any restrictions on Safari to access certain websites, please make sure to whitelist (or allow) the following websites so that it does not interfere with the operation of your Digital Suite.

Allow ALL of the following:

- i. *vfpnext.com
- ii. *mivfp.com
- iii. *myvfp.com
- iv. *cloudfront.net
- v. *jivosite.com
- vi. *www.speedtest.net

Allow for your Billing & Management Integration:

- vii. Motionsoft
- 1. *.mosopay.com
- viii. ABC Financial
 - 1. *.abcfinancial.net
 - 2. *.abcfinancial.com

Allow for video playback on Club Tours:

- ix. *.vimeocdn.com
- x. *.vimeo.com
- xi. *.akamaized.net

Allow for NextCRM Campaign Tracking:

- xii. *.facebook.net
- xiii. *.googletagmanager.com

For Screenshare Trainings

- xiv. *.gotomeet.at
- xv. *.gotomeet.me
- xvi. *.gotomeeting.com
- xvii. *.joingotomeeting.com
- xviii. *.join.me
- xix. *.useloom.com
- 7. To view our Training Video Library: <u>https://www.youtube.com/playlist?list=PL5INy-LQF9-wDp7Wogcnogz010boEflt</u>